



Ms. Susan Pond

Ms. Pond is the newly appointed Director of the Glendon School of Public and International Affairs at York University. She brings more than 30 years' experience working with international organisations (in Belgium, Ukraine and USA) and the federal government (Canadian Coast Guard). She has a unique combination of skills, experience, passion for progress and transformation. Her career accomplishments showcase fresh insight and innovation as well as her commitment to strengthening governance, accountability, and policy development. She has served as a trusted advisor to senior leaders.

She has a leadership style that is collaborative and results-oriented. She inspires individuals to excellence. Ms. Pond has excellent networking and negotiation skills, working closely with nations, civil society and international organisations.

While at NATO, Ms. Pond delivered programs aimed at transforming and strengthening democratic institutions in Europe, Africa, the Middle East and Central Asia. She enjoys a challenge and has a proven track record in

resolving complex problems. Her pioneering efforts resulted in Heads of State endorsing the first ever NATO policy on good governance (Building Integrity). She applied similar out of the box thinking in preparing nations for NATO membership.

She was awarded the Queen Elizabeth II Golden Jubilee Medal for outstanding public service. In 2019 the Governor General of Canada presented the Canadian Meritorious Service Cross to Ms. Pond; this honour granted by the Monarch “recognises great Canadians for exceptional deeds that bring honour to our country”.